

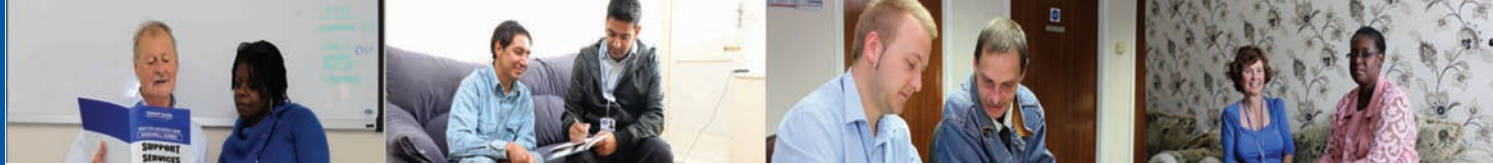
ABOUT OUR SERVICE

Sandwell Homes support service delivers one-to-one related support to vulnerable people in their own homes.

Our support officers operate across Sandwell and provide support to those living in a range of accommodation including council housing, housing association, private rented housing, owner occupied and temporary accommodation. We are able to support vulnerable people who are experiencing difficulties managing their tenancy or home, resettling in the community or at risk of losing their tenancy or home.

The support service may be able to assist you if you are:

- ✓ Someone who has drug or alcohol problems
- ✓ At risk of domestic abuse
- ✓ A young person who is vulnerable or has just left care
- ✓ A teenage parent
- ✓ Someone with mental health difficulties
- ✓ An older person with support needs
- ✓ Someone with a learning disability
- ✓ At risk of offending
- ✓ Someone with a physical disability or sensory impairment
- ✓ A refugee
- ✓ Someone who has Aids or is HIV positive
- ✓ Homeless and need support
- ✓ Moving on from supported housing



THE AIMS OF THE SERVICE

The support officer will work with you to decide what sort of support you need. We will give you support for a short period of time to help you regain skills and confidence to manage your home and enable you to live independently.

Fantastic, very professional, empathetic, understanding

WE CAN ASSIST WITH:

- * Resettlement in the community
- * Enabling independent living
- * Support with maintaining/sustaining your tenancy or home

OUR SERVICE OFFERS

- ✓ One to one support
- ✓ Advocacy with other agencies
- ✓ Support to access health services e.g. GP, Dentists etc.
- ✓ Support to meet your personal, religious and cultural needs
- ✓ Support to access training/education
- ✓ Support to access employment or volunteering opportunities
- ✓ Support with budgeting
- ✓ Support to develop life skills
- ✓ Support to access community and leisure activities

OUR SERVICE DOES NOT PROVIDE

- ✗ Personal care
- ✗ Domiciliary and home care
- ✗ Health care
- ✗ Help with transport/mobility

MEETING EVERYONES NEEDS

Our service is confidential and non judgemental. We will try to offer you a service that meets your personal, religious and cultural needs.

We will work with you to find out what your needs are and how best to meet them.

My support worker is friendly, easy going and her support has been invaluable

HOW MUCH DOES THIS SERVICE COST?

You will not have to pay for the service because the Supporting People Grant will meet the cost of your support.

Without the support and assistance from my support works, I would undoubtedly have had another breakdown by now and I would certainly have lost my home.