

Housing Options Service Preventing Homelessness

If you would like a copy of this document translated, or require a copy in Braille, Large Print or Audio Tape, please contact 0121-569 6030.

Arabic

إذا كنت تود الحصول على نسخة مترجمة من هذا المستند، أو كنت بحاجة لنسخة مطبوعة بطريقة برايل للمكفوفين أو بطباعة مكبرة أو على شريط تسجيل صوتي، يرجى الاتصال برقم 0121-569 6030

Bengali

আপনি যদি এই নথিটির অনুবাদ পেতে চান অথবা ব্রেইল-এ, বড় অক্ষরের ছাপায় অথবা অডিও টেপ-এ এটি চান, তাহলে অনুগ্রহ করে 0121-569 6030 নম্বরে যোগাযোগ করুন

Kurdish Kumanji

Eger hûn dixwazin kopiyeyeke vê dokument bê wergerandin yan jî dixwazin kopiyeyeke bi Tîpên Koran (Braille), bi Tîpên Mezin yan jî wekî Axaftina Qeydkirî bidest bixin, ji kerema xwe têkildar bin bi hejmara telefonê 0121-569 6030.

Kurdish Sorani

"ئەگەر تۆ دۆتهوت ئەم بە گەیه وەر بگرینهوه
سەر زمانی خۆت، یان بە د ی برهیل، چاپی
قه مو یان له سەر شریتی کاست بۆ تۆ ئاماده
بکەین، تکایه په یۆمندی بکه به ژماره تەلهفۆنی
.0121-569-6030

Punjabi

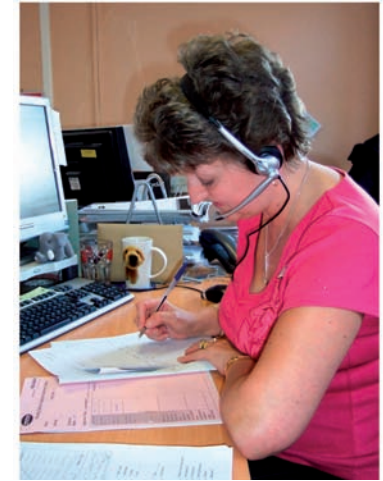
ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੀ ਇਕ ਕਾਪੀ ਦਾ ਅਨੁਵਾਦ ਚਾਹੁੰਦੇ ਹੋ ਜਾਂ ਬ੍ਰੇਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਜਾਂ ਆਡੀਓ ਟੇਪ ਦੀ ਕਾਪੀ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0121-569 6030 'ਤੇ ਸੰਪਰਕ ਕਰੋ

Somali

Haddii aad jeclaan laheyd nuqul dukumeentigan ah oo tarjuman, ama aad u baahan tahay nuqul ah Luuqadda indhoolayaasha, Daabacad weyn ama Cajalad Dhegeysi, fadlan la xiriir 0121-569 6030

Urdu

اگر آپ کو اس دستاویز کی ایک ترجمہ شدہ نقل چاہیے یا بریل، بڑے حروف یا آڈیو ٹیپ میں ایک نقل کی ضرورت ہو تو برائے مہربانی 0121-569 6030 پر رابطہ کریں



الوقاية من الحرمان من السكن

ਗ੍ਰਹਿਣੀਨਤਾ ਖ਼ਤਿਰਾ ਰੋਕਣਾ।

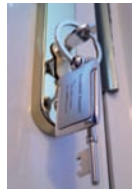
PÉsgirtin li hémalhbûnê

پیشگیری له بیخاتووبیون

ਗ੍ਰਹਿਣੀਨਤਾ ਖ਼ਤਿਰਾ ਰੋਕਣਾ।

Ka hortagya Ciuri la'aanta

بچے گھر ہونے سے بچانا۔



Sandwell Homes Housing Options Service

Housing Options Service

Court House

335-337 High Street

West Bromwich B70 8LU

Appointments & Emergencies Only

Tel: 0121 569 5285/2679/2666/2660

Fax: 0121 569 5261

Email: housing_options@sandwellhomes.org.uk

Housing Options Out of Hours Service

Emergency housing advice evenings and weekends

Tel: 0121 525 4688

Housing Options Service Prevention homelessness

Even if you are finding it difficult in your home and wish to move there are things we can do to make it easier for you to stay there perhaps giving you more time to make a planned move. In some circumstances we can also help you to access accommodation.

Advice about Renting Privately

If your landlord is asking you to leave or you may have disrepair problems we can negotiate with your landlord and refer you to Sandwell MBC Private Sector Housing.

Family Mediation

Family conflict is a major cause of homelessness. We can refer you to St Bails family Mediation Service who can provide independent, impartial mediation and support in order to resolve issues and prevent homelessness.

DiGS Deposit Guarantee Scheme

We work with private landlords to provide better access to private tenancies through the provision of a rent bond for families in housing need.



Mortgage Arrears

We can refer you to Money Advice and assist you in negotiating with your lender. If you are eligible we can refer you to our Mortgage Rescue Scheme.

Young Peoples Housing

Working in partnership to create a clear pathway for young people aged 16-25 years old to access supported accommodation, ensuring Sandwell's young people in housing need are accommodated appropriately.



Domestic Abuse

If you are suffering domestic abuse Sanctuary Scheme can provide extra security to your property enabling you to remain in your current home and feel safe.



Money Advice

Our Money Advisor can prioritise your debts, negotiate with lenders and help you budget better.

What do I do if I need some housing advice?

Our first priority is to prevent you from losing your home. We may be more successful doing this if you tell us earlier.

You can contact us by phone.

We will take some initial details and provide you with advice you need. If your case requires further actions we will refer you to a named Housing Options Officer. We will follow up any advice given, in writing.

Tel. 0121 569 5285/2679/2666/2660

You can email us.

We can ring you back and take some initial details from you.

Or we can respond by email if you wish

housing_options@sandwellhomes.org.uk

You can visit our website.

You might find the advice you need there or through one of the links provided.

www.sandwellhomes.org.uk